

## Standard Terms and Conditions:

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Proceeding with this engagement means your acceptance of the terms below.

### Payment terms:

Consulting, training, or simple creative work is usually charged on completion of each month or project with 15-Day payment terms.

Video production or complex projects are usually charged 50% upfront on invoice, 50% on completion with 15-Day terms.

Payment is required for the successful completion of agreed monthly deliverables and is not conditional on any other outcome or KPI.

Any necessary expenses (e.g. travel, parking, or accommodation) are pre-approved by our client and charged at cost as needed.

Necessary business costs (e.g. paid promotions or software) will be pre-approved and paid by our client as needed.

Out-of-scope projects (e.g. professional video production) will be quoted and billed separately.

### Liability:

Our client accepts full responsibility for any decisions or outcomes based wholly or partially on our products, services, ideas, or advice. Young Wisdom Pty Ltd t/a Metamorph Marketing will not be held liable for any loss or damage arising from reliance on us or the service.

Without limiting the foregoing, you agree that we will not be liable to you for any loss of profit, revenue, reputation, or any consequential losses.

### Intellectual property:

Materials produced specifically for our client (e.g. videos, blog/social media posts, media releases, etc.) will belong to them.

Our methodologies, worksheets and other materials remain ours and must not be reused in future without our involvement. In other words, Young Wisdom Pty Ltd t/a Metamorph Marketing retains ownership of any pre-existing intellectual property.

### Confidentiality:

The contents of all correspondence and discussions with our client are considered strictly confidential. Any client information will be kept private unless they request otherwise.

### Publicity:

We, including our employees and contractors, reserve the right to use work examples, our client's logo and any future testimonials or reviews in our multimedia promotional materials. In the case of finished work examples (e.g. blog posts or videos), we will only display these publicly if they are first published publicly by you.

### Flexibility:

We are usually happy to accommodate any special requests from our client, including changes to our standard terms above. Please raise any special requests with us. This engagement can be varied or ended upon mutual written agreement.

### Governing law:

These terms are governed by the laws of NSW, Australia.

### About us

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Organisations of all types are looking at turning their knowledge, plans and stories into compelling multimedia content. Few have the time and know-how to make it happen, let alone on a regular basis. We help you consistently design, produce, and publish persuasive marketing content. We work with you to curate your best messages and share them with the world.

Since 2012, we have come to be known for delivering quality, cost-effective work with an honest and friendly approach. We look forward to getting to know you and helping you communicate your way to success.